

WELCOME TO HOTEL CONSTANZA

To guarantee the best service as well as maximum hygiene, please follow the safety plan:

- Use hydroalcoholic gel every time entering the hotel.
- Use mask in common zones for your safety and those around you.
- Temperature will be taken for each client upon arrival at the hotel.
- Avoid physical contact and respect the minimum distance of 2 meters.
- Preferably card payment to avoid physical contact.
- We have disabled some spaces in common areas to avoid risks.
- If you think you have symptoms of COVID-19, isolate yourself in the room and contact the staff by phone.

Health Guarantee

Our highly trained team is committed to ensuring the safety of our guests without interfering in the quality of their experience. Therefore, we have designed new protocols:

Digitization of the check-in: documentation will be send via e-mail before check-in.

Information on all the welcome hotel services through email, to avoid physical media.

Hydroalcoholic gel in all the common areas that require it.

More frequent cleaning of the common areas, following a strict and registrable protocol.

All rooms will be disinfected with Ozone before the client's check-in, trying to ensure that the rotation allows a longer period of time between clients, as well as in the Restaurant before each service.

The cleaning of the bedding will be done using pure oxygen. Towels will be washed at 70°C. We guarantee the sanitary barrier between clean and dirty clothes.

Carpets, cushions and plaids will be removed from the rooms. Curtains and sofas will be sprayed daily with disinfectant, both in common areas and in rooms.

Minibars will be empty and sanitized for the new guests.

Key cards will be disinfected daily.

More frequent natural ventilation in common areas: hotel, restaurant, meeting rooms, etc.

Breakfast service will not be open until further notice.

The staff will be using all the protection system required for their safety and that of the guests.

Planning of some activities: ticket museums, shows, etc. please book it in advance by appointment.

At the Restaurant, all the restaurant menus will be on digital media.

Rooftop terrace will remain closed until further notice.